



Important Update on Recurring Auto Payments from your Debit Card

This is to notify you about the latest RBI mandate regarding your debit card payments.

Due to the new mandate, effective from **October 1, 2021**, Deutsche Bank will not be able to process any Standing Instruction for recurring transactions on debit cards applied on merchant websites or apps, unless the Standing Instruction complies with RBI norms.

This regulation has been issued by the RBI to ensure consumer safety and make online card transactions more secure.

To fulfil the new conditions prescribed by RBI, all stakeholders, including card-issuing banks, merchant-acquiring banks, card networks and merchants, will need to act together in accordance with the norms.

The new regulation also requires all constituents to complete the development, integration and deployment of a common, industry-wide platform fully compliant with the RBI guidelines. Deutsche Bank is currently working towards the completion of internal development and integration of the same.

Until the platform goes live, you can continue making payments with the following methods.

Option 1:

You can make the payment on Merchant Website/ App with your Deutsche Bank Debit Card and authenticate the transaction via OTP.

Option 2:

You can use our Netbanking or MyBank India App to register your Electricity/ Gas/ Landline telephone/ Postpaid mobile/ Insurance billers for auto payments via our BillPay service.

Thank you for banking with us.

We regret any inconvenience caused and strive to make your experience smoother for the future.

[Click here](#) for FAQs