

Important Notification for SMS Alerts

The new TRAI regulations on telecom commercial communication, are in force, effective September 27, 2011.

Transaction Alerts

You will continue to receive alerts related to important information for your Deutsche Bank account through SMS. In addition, you will continue to receive email notifications for transactions done on your account.

Sender Id* for Deutsche Bank's transaction alerts will be - XY-dbAlrt.

Offer alerts on our products and services

All SMS based offer alerts on our products and services will be sent between 9AM - 9PM only. In case, you are registered on the National Do not Call Register (NDNC) or now, the National Customer Preference Register (NCPR), you will not receive any SMS based offer alerts on our products and services. However we will continue to keep you informed about our products and services through emails to your registered email id.

Sender Id* for Deutsche Bank's SMS based offer alerts on our products and services will be – XY-dbAlrt

If you wish to receive SMS notifications regarding our ongoing offers/products & services please do one of the following:

- Send "START 1" to 1909 to activate partial-DND, allowing you to receive SMS alerts related to 'Banking/Insurance/Financial products'.
- 2. Send "STOP" to 1909 to de-register from DND.

*XY - is the code for access provider and service area.