

Address and Area of Operation of Banking Ombudsman

Centre	Name and Address of the Office of Banking Ombudsman	Tel. No. and Fax No.	Area of Operation
Ahmedabad	Shri G J Raju C/o Reserve Bank of India La Gajjar Chambers, Ashram Road Ahmedabad - 380009	Tel. No. 079 - 26582357/26586718 Fax No. 079 - 26583325 Email: cms.boahmedabad @rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
Bengaluru	Ms. Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru - 560001	Tel. No. 080 - 22277660/22180221 Fax No. 080 - 22276114 Email: cms.bobengaluru @rbi.org.in	Karnataka
Bhopal	Shri V K Nayak C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal - 462011	Tel. No. 0755 - 2573772/2573776 Fax No. 0755 - 2573779 Email: cms.bobhopal @rbi.org.in	Madhya Pradesh
Bhubaneswar	Shri S Behera C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar - 751001	Tel. No. 0674 - 2396207/2396008 Fax No. 0674 - 2393906 Email: cms.bobhubaneswar @rbi.org.in	Odisha
Chandigarh	Shri J L Negi C/o Reserve Bank of India 4th Floor, Sector 17, Chandigarh	Tel. No. 0172 - 2721109 Fax No. 0172 - 2721880 Email: cms.bochandigarh @rbi.org.in	Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana.
Chennai	Dr. Balu K C/o Reserve Bank of India Fort Glacis, Chennai - 600 001	Tel. No. 044 - 25395964 Fax No. 044 - 25395488 Email: cms.bochennai @rbi.org.in	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
Dehradun	Shri Arun Bhagoliwal C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001	Tel. No. 0135 - 2742001 Fax No. 0135 - 2742001 Email: cms.bodehradun @rbi.org.in	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
Guwahati	Shri A. R. Samal C/o Reserve Bank of India Station Road, Pan Bazar Guwahati - 781001	Tel. No. 0361 - 2734219/2512929 Email: cms.boguwahati @rbi.org.in	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
Hyderabad	Shri T Srinivasa Rao C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad - 500004	Tel. No. 040 - 23210013 Fax No. 040 - 23210014 Email: cms.bohyderabad @rbi.org.in	Andhra Pradesh and Telangana
Jaipur	Shri C D Srinivasan C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No. 12, Jaipur - 302004	Tel. No. 0141 - 2577931 Email: cms.bojaipur @rbi.org.in	Rajasthan
Jammu	Shri P Shimrah C/o Reserve Bank of India, Rail Head Complex, Jammu - 180012	Tel. No. 0191 - 2477617 Fax No. 0191 - 2477219 Email: cms.bojammu @rbi.org.in	State of Jammu

Kanpur	Shri P K Nayak C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur - 208001	Tel. No. 0512 - 2305174/2303004 Email: cms.bokanpur @rbi.org.in	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
Kolkata	Smt. Monisha Chakraborty C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata - 700 001	Tel. No. 033 - 223310217/22133353 Fax No. 033 - 22305899 Email: cms.bokolkata @rbi.org.in	West Bengal and Sikkim
Mumbai (I)	Smt. Ranjana Sahajwala C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai - 400008	Tel. No. 022 - 23022028 Fax No. 022 - 23022024 Email: cms.bomumbai1 @rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane
Mumbai (II)	Shri P K Jena C/o Reserve Bank of India, 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai - 400008	Tel. No. 022 - 23001280 Fax No. 022 - 23022024 Email: cms.bomumbai2 @rbi.org.in	Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)
Patna	Shri Brij Raj C/o Reserve Bank of India Patna - 800 001	Tel. No. 0612 - 2322569/2323734 Fax No. 0612 - 2320407 Email: cms.bopatna @rbi.org.in	Bihar
New Delhi (I)	Smt. Anupam Sonal C/o Reserve Bank of India, Sansad Marg, New Delhi	Tel. No. 011 - 23725445 Fax No. 011 - 23725218 Email: cms.bonewdelhi1 @rbi.org.in	North, North-West, West, South-West, New Delhi and South districts of Delhi
New Delhi (II)	Shri R S Amar C/o Reserve Bank of India Sansad Marg, New Delhi	Tel. No. 011 - 23724856 Fax No. 011 - 23725218-19 Email: cms.bonewdelhi2 @rbi.org.in	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
New Delhi (III)	Shri V G Sekar C/o Reserve Bank of India Sansad Marg, New Delhi	Tel. No. 011 - 23715393 Fax No. 011 - 23765234 Email: cms.bonewdelhi3 @rbi.org.in	North-East, Central, Shahdara, East and South-East districts of Delhi
Ranchi	Smt Chandana Dasgupta C/o Reserve Bank of India, 4th Floor, Pragati Sadan, RRDA Building, Kutcheri Road Ranchi Jharkhand - 834001	Tel. No. 0651 - 2210512 Fax No. 0651 - 2210511 Email: cms.boranchi @rbi.org.in	Jharkhand
Raipur	Shri. Keshab Korkora C/o Reserve Bank of India, 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur - 492013	Tel. No. 0771 - 2244246/2241819 Email: cms.boraipur @rbi.org.in	Chhattisgarh
Thiruvananthapuram	Shri H N Iyer C/o Reserve Bank of India, Bakery Junction, Thiruvananthapuram - 695033	Tel. No. 0471 - 2332723/2323959 Fax No. 0471 - 2321625 Email: cms.botrivandrum @rbi.org.in	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region)