



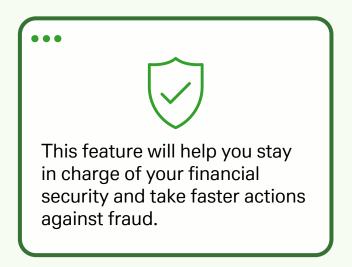
You have the power to safeguard your money



Keep your hard-earned money safe by making use of these new security features.

db Online Banking and MyBank India app are now equipped with advanced security features that deliver a customised user experience for your debit card transactions.

With the newly added feature, you can enable/disable transaction channels, modify transaction limits and even temporarily block your card.



Here's a step-by-step guide on how to enable/ disable transaction channels, block/ unblock debit card and edit limits for domestic or international transactions, ATM withdrawals and POS transactions.

MyBank India app

1

Login to MyBank India app with your Customer ID and Password



Click on Menu

- → Service Request
- \rightarrow Debit Card
- → Temporary On/ Off and Set Limit
- → Select your Debit Card





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Set your ATM withdrawal limit, POS, E-commerce transaction limit for your Domestic and International transactions. You can also temporarily block/ unblock debit card and enable/ disable transaction channels

			~
Card Type : VISA GOLD			
Card Name :			
Temporary Card Block	OFF	0	
Domestic		nternational	
Please note these are dai	ily limits.		
ATM Withdrawal			
		50000	
0	150000		
Total Point of Sale			
O	_	100000	
0	150000		
Physical POS			
		100000	
0	150000		
E-Commerce (Online)		100000	
	150000	100000	
0			

4

On clicking Submit, you will be shown a confirmation screen with a summary of your modifications. Verify your changes, enter your transaction password and OTP to confirm

Click Submit and you're done



db OnlineBanking



Login to db OnlineBanking with your Customer ID and Password

Dashboard Accounts	Transactions	Investments	General Services	Message	Control -	Contact Us
General Services: New Requests						
New Requests	b My Requests					
			- 5	ervice Requests		
Services Request			Search	Q	Favorites	
		Note:- P	Rease enter at least three character	for search	Select your favo	ite activity
Debit Cards		Depo	osit Accounts		Add to faw	orites
Block Debit Card		Change Deposit	t Maturity Instruction			
Request For New Debit Card Pin		Book Fixed Dep	osit Online		Navigate to.	
Debit Card Block/Unblock & Modify	Limits	Book Recurring	Deposit Online		Account Summ Initiate NEFT/F	
	More >			More >	Initiate Bill Pay	ments
					Funds Transfer Account	r To Third Part
Operative Accounts		(i) Othe	r Services			
Account Statement Request		Digital Signature				

Click on General Services

→ Debit Card Section and click on Debit Card Block/ Unblock & Modify Limits

			Last Logged in 25/03/202	1 01:17:21 PM IST	Ľ
Dashboard Accourt	ts Transactions II	rvestments	General Services	Message Center C	Contact Us
General Services: New Reque	st				
~			Ф S	iervice Requests	
Enter Details	Confirm Details				
				Favorites Select your favorite	activity
Debit Card Temporary B	lock/Unblock & Modify Limits.			Select	
Card Number:*	3000000000	30000X	•	and to favorite	05
Card Humber.					
Card Name:	Personal print			A 100 0 000	
				Navigate to	
Card Name:	Photosic print		•	Navigate to Account Summary	
Card Name: Card Type: Temporary Block: *	SIGNATURE DEB		•	Navigate to Account Summary Initiate NEFT/RTG	SS Payme
Card Name: Card Type:	SIGNATURE DEB		¥	Navigate to Account Summary Initiate NEFT/RTG Initiate Bill Payme Funds Transfer To	S Payme
Card Name: Card Type: Temporary Block: *	SIGNATURE DEB Unblock		• •	Navigate to Account Summary Initiate NEFT/RTG Initiate Bill Paymer	S Payme
Card Name: Card Type: Temporary Block: * ATM Withdrawal	SIGNATURE DEB Unblock			Nevigate to Account Summary Initiate NEFT/RTG Initiate Bit Payme Punds Transfer To Account	S Payme

Select your debit card. Set your ATM withdrawal limit, POS, E-commerce transaction limit for Domestic and International Transactions

Physical POS Domestic Limit: *	50000			
Physical POS International Limit: *	0			
E-Commerce				
E-Commerce Transaction:*	Only Domestic			
E-Commerce Domestic Limit:*	50000			
E-Commerce International Limit:*	0			
Contactless				
Contacless Facility: *	Not Allowed	*		
Contactiess Domestic Limit: *	0			
Contactless International Limit:*	0			
NOTES: 1. Limit Modification will be available on 2. Temporary block functionality when s international.	ly for Active cards. et as Block, will block all features o	If the debit card for both domestic an	d	

You can also temporarily block/ unblock debit card and enable/ disable transaction channels

eutsche Bank			Last Logged in 25/03/2021	01.17.21 PM IST	7
Dashboard Accounts	Transactions	Investments	General Services	Message Center Cor	ntact Ur
General Services: Request Confirm	nation				
			+ 8	ervice Requests	
Enter Details	Confirm De	talls			
_	0			Favorites	
Request Details				Select your favorite act	tivity
				Select	•
Card Number:	-			会 Add to favorites	
Card Name:					
Card Name: Card Type:	SIGNATURE	DEBIT CARD		Navigate to	
Card Name: Card Type: Temporary Block:	SIGNATURE I Unblock	DEBIT CARD		Navigate to Account Summary	
Card Name: Card Type:		DEBIT CARD		Navigate to Account Summary Initiate NEFT/RTGS	Paym
Card Name: Card Type: Temporary Block:				Navigate to Account Summary	Paym
Card Name: Card Type: Temporary Block: ATM Withdrawal	Unblock			Nevigate to Account Summary Initiate NEFTIRTGS Initiate BBI Payments Funds Transfer To Th Account	Paym
Card Name: Card Type: Temporary Block: ATM Withdrawal ATM Withdrawal Facility:	Unblock Only Domesti			Navigate to Account Summary Initiate NEFT/RTGS I Initiate Bill Poyments Funds Transfer To Th	Paym
Card Name: Card Type: Temporary Block: ATM Withdrawal ATM Withdrawal Facility: Arm Dorrestic Limit:	Unblock Only Domestic 50000			Nevigate to Account Summary Initiate NEFTIRTGS Initiate BBI Payments Funds Transfer To Th Account	Paym

On clicking Submit, you will be shown a confirmation screen with a summary of your modifications

	POS International Overall Limit:	0	
	Physical POS Domestic Limit:	50000	
	Physical POS International Limit:	0	
	E-Commerce		
	E-Commerce Transaction:	Only Domestic	
	E-Commerce Domestic Limit:	50000	
	E-Commerce International Limit:	0	
	Contactless		
	Contacless Facility:	Not Allowed	
	Contactless Domestic Limit:	0	
	Contactless International Limit:	0	
	Enter your credentials to com	firm the transaction	
	Transaction Password*		66
	One Time Password*		Regenerate OTP
5	Please note that the OTP is valid been sent to the following contact	only for 7 minutes from the time of g details registered with the Bank to a	eneration. A One-time password (OTP) has uthorise the transaction. 00919000002275
)	Cancel Submit		Back Submit

Verify your changes, enter your transaction password and OTP to confirm. Click Submit and you're done

Contact your Relationship Manager or call on tollfree number 1860 266 6601 to know more.

