

Deutsche Bank



You have
the power
to safeguard
your money



Keep your hard-earned money safe by making use of these new security features.

db Online Banking and MyBank India app are now equipped with advanced security features that deliver a customised user experience for your debit card transactions.

With the newly added feature, you can enable/disable transaction channels, modify transaction limits and even temporarily block your card.



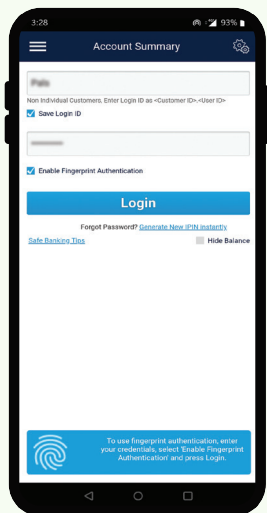
This feature will help you stay in charge of your financial security and take faster actions against fraud.

Here's a step-by-step guide on how to enable/ disable transaction channels, block/ unblock debit card and edit limits for domestic or international transactions, ATM withdrawals and POS transactions.

MyBank India app

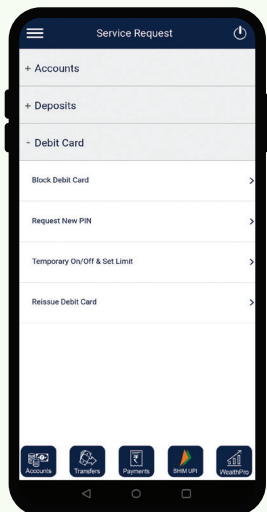
1

Login to MyBank India app with your Customer ID and Password



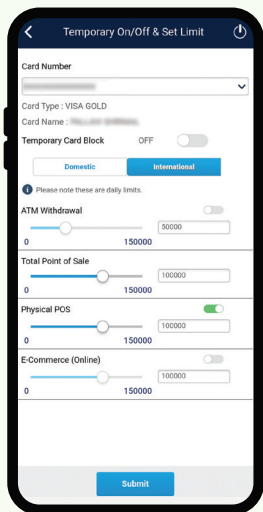
2

Click on Menu
→ Service Request
→ Debit Card
→ Temporary On/ Off and Set Limit
→ Select your Debit Card



3

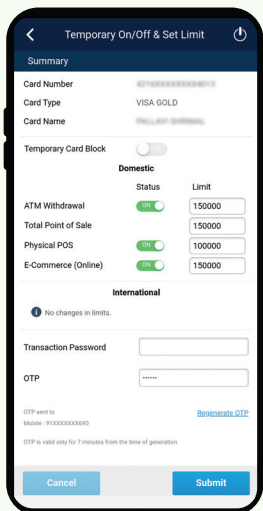
Set your ATM withdrawal limit, POS, E-commerce transaction limit for your Domestic and International transactions. You can also temporarily block/ unblock debit card and enable/ disable transaction channels



4

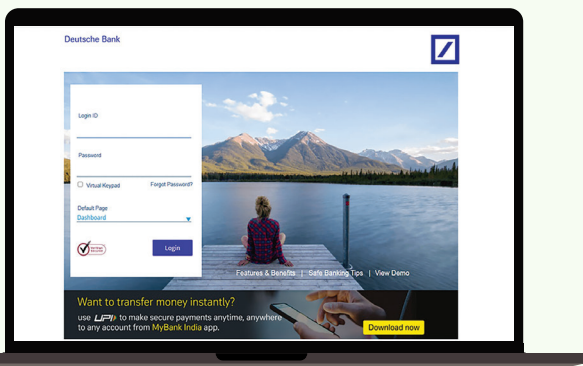
On clicking Submit, you will be shown a confirmation screen with a summary of your modifications. Verify your changes, enter your transaction password and OTP to confirm

Click Submit and you're done



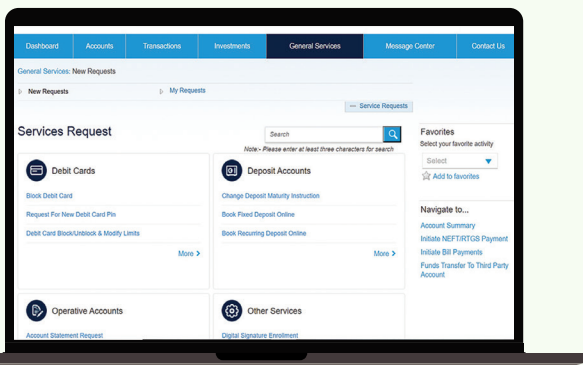
db OnlineBanking

1



Login to db OnlineBanking with your Customer ID and Password

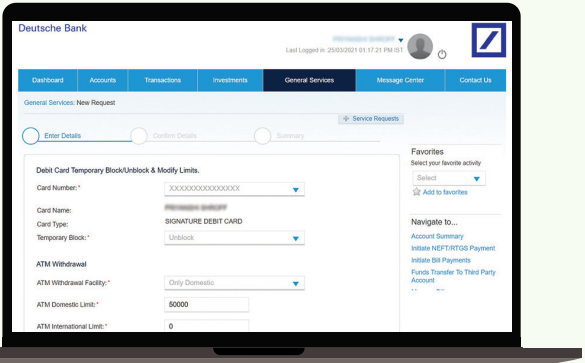
2



Click on General Services

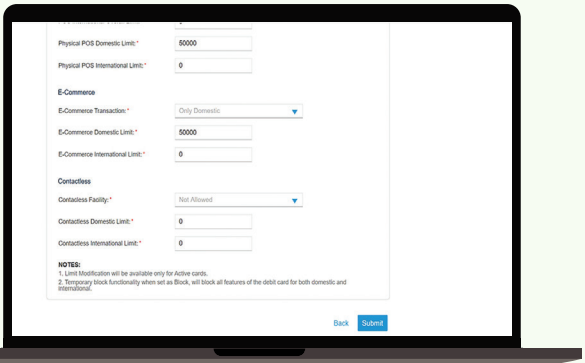
→ Debit Card Section and click on Debit Card Block/ Unblock & Modify Limits

3



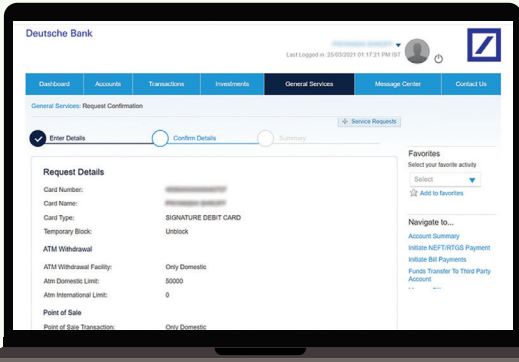
Select your debit card. Set your ATM withdrawal limit, POS, E-commerce transaction limit for Domestic and International Transactions

4



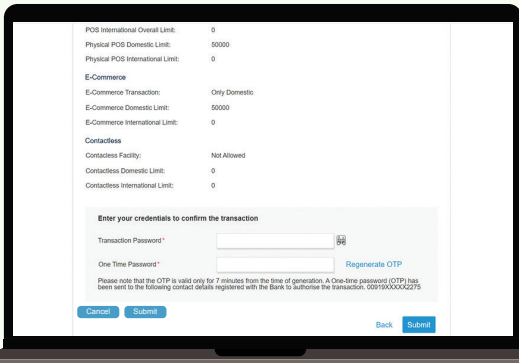
You can also temporarily block/ unblock debit card and enable/ disable transaction channels

5



On clicking Submit, you will be shown a confirmation screen with a summary of your modifications

6



Verify your changes, enter your transaction password and OTP to confirm. Click Submit and you're done

Contact your Relationship Manager or call on tollfree number **1860 266 6601** to know more.

